



Virtual Case Management Program

Provides help for kinship caregivers: relatives and family friends raising children

Personalized Assistance for Kinship Caregivers

Virtual Case Management is personalized assistance provided by the NYS Kinship Navigator in **select counties of New York State**. Virtual Case Management is a pilot project developed in conjunction with the Office of Children and Family Services and funded by the federal Children's Bureau.

Personalized Assistance includes:

- Identifying what needs you and your family have
- Building a case plan to help meet your needs
- Assisting in applying for public benefits, including financial assistance and Medicaid
- Informing about custodial arrangements and family court
- Making assisted referrals to local agencies that offer services in your community
- Conducting follow up calls to ensure your needs have been met
- Offering ongoing phone support for any questions or concerns you may have.

For more information visit
www.nysnavigator.org
or call
877-454-6463



CATHOLIC FAMILY CENTER
Give people hope and they can do anything



The NYS Kinship Navigator is a statewide information, referral, education, and advocacy program, with regional offices across the state. Its website and help line provide assistance to kinship families who need legal information and help getting connected to benefits or services.

Kinship families are grandparents, other relatives and close family friends who are raising children full-time. At the Navigator, we help all kinship families no matter what their caregiving arrangement – no court orders, custody, direct custody, guardianship, KinGAP, or foster care.